



## Dana Callan, Victoria, British Columbia

After nearly 40 years as a top dental hygienist, it is indeed time that Dana Callan receives recognition for her incredible work. Dana is at the office every day by 6:30 am and has never missed a 7:00 am appointment (even through the occasional snowstorm in Victoria) and she is as punctual with each appointment as a Swiss train. She makes each patient feel like they are the most important person in the world and all her patients leave feeling better about their teeth, their oral hygiene and overall, themselves. Her knowledge and care of oral hygiene are unparalleled, and one can understand why Camosun College desperately wishes her back and return to teach new dental hygiene students in their program. At work, her care and attention to detail are simply unmatched. Each patient receives a thorough historical review and current examination that dissolves fear and instills confidence. Through Dana's genuine care and concern for her each patient, tremendous loyalty develops, and it is no surprise that her patients are booking 10-12 months in advance just to return to see only her. Dana is a role model for other aspiring hygienists, and it would behoove the Association to finally recognize one of the best in her profession. As a patient, I know I am not alone in this assessment. We are the lucky ones!

Dana is the most wonderful and caring person. She obviously takes pride in her work. Always very friendly and personable. She makes a patient feel like a friend, which I have felt like, for a long time. I look forward to my visits because I know she'll do an excellent job and she really does care!

Dana goes above and beyond for each of her clients. She gets people into the office before work and always squeezes those needing attention in when they need it. She is extremely conscientious, and you leave the office with sparkling teeth...and a little bit more confidence. She always checks for other health concerns in one's mouth. During the cleaning, she is always chipper, and chatty keeping you entertained and distracted. Her hygiene is impeccable, and the entire procedure is professional.

Dana is an efficient and professional hygienist; her positive attitude and funny sense of humour always make for a pleasant experience. She will go above and beyond expectations for cleaning with her attentiveness. Dana is a true gem and cares for all her patients.



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