



### Carrier Contacts and Claims Support

Carrier	Provider Support Phone	Manual Claims	Email Support	Additional Notes
Accerta	Tel: 1-800-505-7430 Tel: (416)922-6565	Toronto "P" P.O. Box 310 Toronto, ON M5S 2S8	<a href="mailto:info@accerta.ca">info@accerta.ca</a>	<a href="#">Provider portal</a> <a href="#">Fee Schedule</a>
ADSC- Alberta Dental Services Corporation (Alberta Employment, Immigration, and Industry Program) (Quikcard)	Tel: 1-800-232-1997 Fax: (780) 426-7581	#200, 17010-103 Avenue Edmonton, AB T5S 1K7	<a href="mailto:claims@albertadentalservicescorp.com">claims@albertadentalservicescorp.com</a>	<a href="http://ssl.quikcard.com/ADSC/">ssl.quikcard.com/ADSC/</a>
Alberta Blue Cross (Alberta School Employee Benefit Plan)	Tel: 1-800-567-8104	Edmonton (Head Office): Blue Cross Place 10009-108 Street NW Edmonton, AB T5J 3C5		<a href="#">Click for information and instructions</a> on software configuration. <a href="#">Member Handbook</a>
Assumption Life	Tel: 1-888-869-9797 Fax: 1-855-401-9068	P.O. Box 160/770 Main St., Moncton, NB E1C 8L1	<a href="mailto:group@assumption.ca">group@assumption.ca</a>	
Autoben (AdjudiCare)	Tel: 1-877-944-7100	NA	NA	
Benecaid	Tel: 1-877-797-7448 Fax: 1-877-797-7449	185 The West Mall, Suite 1700 Toronto, ON M9C 5L5	<a href="mailto:customercare@benecaid.com">customercare@benecaid.com</a>	
Benefits Trust (The) (BATCH) - Formerly the Crowder Group	Tel: (416) 498-7723 Fax: (905) 264-1123	3800 Steeles Ave. West Suite #102W Vaughan, ON L4L 4G9	<a href="mailto:info@thebenefitstrust.com">info@thebenefitstrust.com</a>	
Canada Life (Great West Life Assurance Company (The))	Tel: 1-800-957-9777	PO Box 3050 Station Main Winnipeg, MB R3C 0E6		Access provider <a href="#">portal here</a> CDHA/Telus <a href="#">provider registration</a>
Canadian Benefit Providers (CBP)	Tel: 1-855-944-9166, ext. 280 Fax: (780)944-9168	#202, 10235-124th Street NW Edmonton, AB T5N 1P9	<a href="mailto:helpdesk@cbproviders.ca">helpdesk@cbproviders.ca</a>	
ClaimSecure	Tel: 1-888-513-4464 Fax: 1-866-613-0530	PO Box 6500 Stn A Sudbury, ON P3A 5N5	<a href="mailto:service@claimsecure.com">service@claimsecure.com</a> <a href="mailto:darren.villeneuve@Claimsecure.com">darren.villeneuve@Claimsecure.com</a>	<a href="http://www.claimsecure.com">www.claimsecure.com</a>
Co-Operators (The)	Tel: 1-800-667-8164 Fax claim: (647) 722-2934	1900 Albert Street Regina, SK S4P 4K8	<a href="mailto:providerservices@nexgenrx.com">providerservices@nexgenrx.com</a> <a href="http://www.nexgenrx.com">www.nexgenrx.com</a>	For members: <a href="#">Benefits Now</a>
Coughlin & Associates	Ottawa Office: Tel: 1-877-768-3378 Fax: (613) 231-2345 Winnipeg Office: Tel: 1-888-204-5998 Fax: (204) 943-5998	PO Box 3517, Station C Ottawa, ON K1Y 4H5 Or Address: PO Box 764 Winnipeg, MB R3C 2L4	<a href="mailto:ottclaims@coughlin.ca">ottclaims@coughlin.ca</a> or <a href="mailto:winnwebmaster@coughlin.ca">winnwebmaster@coughlin.ca</a>	
Cowan Insurance Group	Tel: 1-888-509-7797 Tel: (613) 741-3313	700-1420 Blair Place Ottawa, ON K1J 9L8	<a href="mailto:info@cowangroup.ca">info@cowangroup.ca</a>	
DeltaWare Systems - Nunatsiavut Government	Tel: 1-877-201-6771			
Desjardins Insurance	Tel: 1-800-463-7843	C. P. 3950 Lévis, QC G6V 8C6		
Empire Life Insurance Group (The)	Tel: 1-800-267-0215	Group Health Claims 259 King Street East Kingston, ON K7L 3A8	<a href="mailto:group.csu@empire.ca">group.csu@empire.ca</a>	
Equitable Life	Tel: 1-800-722-6615 Fax: 1-888-505-4373	One Westmount Road North PO Box 1605 St. Waterloo Waterloo, ON N2J 0A8	<a href="mailto:groupdental-claims@equitable.ca">groupdental-claims@equitable.ca</a>	
Funds Administrative Service Inc. (FAS)	Tel: 1-800-770-2998	PO Box 93003 Burlington, ON L7M 4A3		<a href="https://www.fasadmin.com/portal.aspx">https://www.fasadmin.com/portal.aspx</a>
Green Shield Canada	Tel: 1-888-711-1119	PO Box 1608 Windsor, ON N9A 7G1	<a href="http://www.greenshield.ca">www.greenshield.ca</a>	
GMS Insurance Inc. (GMS)	Tel: 1-800-667-3699 Fax: (306) 525-6360	2055 Albert Street PO Box 1949 Regina, SK S4P 0E3		<a href="http://www.gms.ca">www.gms.ca</a>
GroupHEALTH Benefit Solutions (Manion Wilkins)	Tel: 1-877-542-4110	Please reference carrier info		
GroupSource (Manion Wilkins)	Tel: 1-866-862-5246 Tel: (403) 228-1644	Suite 200, 5970 Centre Street SE Calgary, AB T2H 0C1		

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	Fax: (403) 228-1775			
Group Medical Services (GMS)	Tel: 1-800-667-3699	2055 Albert Street PO Box 1949 Regina SK, S4P 0E3		
Groupe Premier Médical (GPM)	Tel: 1-866-967-7737 Tel: (450) 667-7737 Fax: (450) 667-7739	2, Place Laval, suite 390 Laval, QC H7N 5N6	<a href="mailto:info@groupepremiermedica.ca">info@groupepremiermedica.ca</a>	
AGA Financial Group Inc/ Group Financier, AGA	Tel: 1-800-363-6217	3500 de Maisonneuve Blvd West, Suite 2200 Westmount, QC H3Z 3C1		
Humania Assurance Inc. (formerly La Survivance)	Tel: 1-800-818-7236 Fax: (450) 778-2519	1555, Girouard Street West PO Box 10000 Saint-Hyacinthe, QC J2S 7C8	<a href="mailto:claims@humania.ca">claims@humania.ca</a>	<a href="http://www.humania.ca">www.humania.ca</a>
Industrial Alliance	Tel: 1-877-422-6487 Fax in ON: 1-877-780-7247 Fax in Quebec: 1-855-844-9811	PO Box 800, Station Maison de la Poste Montréal, QC H3B 3K5	<a href="mailto:groupinsurance@ia.ca">groupinsurance@ia.ca</a>	
Industrial Alliance Pacific Life Insurance Co. (Industrial Alliance)	Tel: (514) 499-3800	Ontario, Atlantic and West: PO Box 4643, Station A Toronto, ON M5W 5E3		
Johnson Inc.	Tel: 1-800-563-3274 Tel: 1-800-638-4753	1595-16th avenue, Suite 700 Richmond Hill, ON L4B 3S5		
Johnston Group (BATCH)	Tel: 1-800-893-7587 Fax: 1-877-526-2515	1051 King Edward Street, Winnipeg, MB R3H 0R4	<a href="mailto:info@johnstongroup.ca">info@johnstongroup.ca</a>	
Beneva	Tel: 1-866-227-2772 Tel: 1-800 463-4856	625 Jacques-Parizeau St P.O. Box 1500 Québec, QC G1K 8X9		
Lee Power (BATCH)	Tel: (613) 236-9007 Fax: (613) 236-0329	616 Cooper St. Ottawa, ON K1R 5J2	<a href="mailto:benefits@lee-power.ca">benefits@lee-power.ca</a>	
Manion Wilkins	Tel: 1-800-263-5621 Fax: (416) 234-2071	626-21 Four Seasons Place Toronto, ON M9B 0A6	<a href="mailto:info@manionwilkins.com">info@manionwilkins.com</a>	
Manitoba Blue Cross	Tel: 1-800-873-2583	P.O Box 1046 Winnipeg, MB R3C2X7		
National Life of Canada (Industrial Alliance)	Tel: 1-800-668-8270	PO Box 800, Station Maison de la Poste Montréal, QC H3B 3K5		
Manulife Financial	East: 1-800-265-2260 West: 1-800-265-6392 Toll Free: 1-800-268-6195	PO Box 1654 Waterloo, ON N2J 4W2 (In Quebec): PO Box 5000, Station B Montreal, QC H3B 4B5		
Medavie Blue Cross	Atlantic Provinces: 1-888-227-3400 Ontario: 1-800-355-9133 Quebec: 1-888-588-1212 VAC/CAF/RCMP: 1-888-261-4033	<a href="#">Mail them to your nearest office</a>	<a href="mailto:inquiry@medavie.bluecross.ca">inquiry@medavie.bluecross.ca</a>	<a href="http://www.medavie.bluecross.ca/health-professionals/register">www.medavie.bluecross.ca/health-professionals/register</a>
MDM	Tel: 1-800-838-1531 Fax: (519) 836-4909	PO Box 970 Guelph, ON N1H 6N1	<a href="mailto:inquiry@mdm-insurance.com">inquiry@mdm-insurance.com</a>	
NexgenRx	Tel: 1-866-394-3648	145 The West Mall PO Box 110 U Toronto, ON M8Z 5M4	<a href="mailto:providerservices@nexgenrx.com">providerservices@nexgenrx.com</a>	<a href="http://www.nexgenrx.com">www.nexgenrx.com</a> provider enrollment, forms
Non-Insured Health Benefits (NIHB) Program	Provider Call Centre: Tel: 1-800-563-3274	Express Scripts Canada NIHB Dental Claims 3080 Yonge Street, Suite 3002 Toronto, ON M4N 3N1		<a href="http://provider.express-scripts.ca/">http://provider.express-scripts.ca/</a>
Ontario Ironworkers (BATCH)	Tel: 1-800-387-8075 Tel: (416) 223-0383 Fax: (416) 223-0956	111 Sheppard Avenue East Toronto, ON M2N 6S2		
Pacific Blue Cross	Tel: 1-877-722-2583 Tel: (604) 419-2300 Tel: (604) 419-2000 (Vancouver)	PO Box 7000, Vancouver, BC V6B 4E1 Drop it off: 4250 Canada Way Burnaby, BC	<a href="mailto:provider_relations@pac.bluecross.ca">provider_relations@pac.bluecross.ca</a>	
PBAS Group (The)	Please <a href="#">contact the office</a> closest to you	Please <a href="#">contact the office</a> closest to you		
Quikcard	Tel: 1-800-232-1997 Tel: (780) 426-7526 Fax: (780) 425-1625	200 Quikcard Centre 17010 103 Avenue Edmonton, AB T5S 1K7	<a href="mailto:claims@quikcard.com">claims@quikcard.com</a>	

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RBC Insurance (Green Shield)	Tel: 1-855-264-2174	P.O. BOX 1614 Windsor, ON N9A 0B9		<a href="https://www.providerconnect.ca/">https://www.providerconnect.ca/</a>
RWAM Insurance	Tel: 1-877-888-RWAM (7926)	49 Industrial Dr Elmira, ON N3B 3B1		<a href="http://www.rwam.com">www.rwam.com</a>
Saskatchewan Blue Cross	Tel: 1-800-667-6853 Tel: (306) 244-1192 Fax: (306) 652-5751	PO Box 4030, 516 2nd Avenue North Saskatoon, SK S7K 3T2		<a href="http://www.sk.bluecross.ca">www.sk.bluecross.ca</a>
Segic (BATCH)	Tel: 1-844-786-4704 Tel: (514) 312-9046	7220 Grande-Allée Blvd. Saint-Hubert, QC J3Y 0N8	<a href="mailto:info@segic.ca">info@segic.ca</a>	
SES Benefits	Tel: 1-888-939-8885			
SSQ Financial Group (Green Shield)	Tel: 1-888-651-8181 Que: 1-877-651-8080	P.O. Box 10500, station Sainte-Foy Quebec, QC G1V 4H6  P.O. Box 5, Suite 400, 1550 5th Street SW Calgary, AB T2R 1K3		<a href="#">Provider portal</a> <a href="#">Payment Schedule</a>
Sun Life Financial	Tel: 1-855-301-4786	PO Box 11658 Stn CV Montreal, QC H3C 6C1  PO Box 2010 Station Waterloo Waterloo, ON N2J 0A6		<a href="#">Sun Life Direct</a>
Syndicat des fonctionnaires municipaux de Montréal (SFMM)	Tel: (514) 842-2442 Fax: (514) 842-3683	8790, Avenue du Parc Montréal, QC H2N 1Y6		
UV Insurance	Tel: (819) 478-1315	142, Heriot, P.O. BOX 696 Drummondville, QC J2B 6W9		