

# Great News

about your Sun Life  
Insurance Claims and  
Direct Deposit



## You can now submit clients' Sun Life insurance claims via email!

To make sure we correctly process your claims, **please use the most up to date [claim form](#) from the CDHA website.**

Email your completed form to [myclaims@sunlife.com](mailto:myclaims@sunlife.com). Once received, we'll send you an automated message.\*

*\* Please note that Sun Life uses reasonable means to protect the security and confidentiality of email content, for which it sends and receives. But the privacy or security of email communications can't be guaranteed.*

### When you email us your claim:

- ✓ Please attach **one form per email**.
- ✓ Please attach only the claim form in your email. **The email inbox isn't monitored** and any message in your email won't be read.
- ✓ Please **don't use highlighter** on your claim form.

### About direct deposit

Getting paid for the services you provide is even easier with **Sun Life Direct!**

To register for direct deposit, please visit the [Sun Life Direct website](#) and follow the steps.

Sun Life Direct also allows you to see any claims already processed.

### We're here to help

If you have any **questions about the CDHA claims form process**, please email [independentpractice@cdha.ca](mailto:independentpractice@cdha.ca).

If you have any **questions about Sun Life Direct or claims processing**, please visit the [Sun Life website](#) or contact [1-855-301-4786](tel:1-855-301-4786).

