

## **2.1 Treatment of Members**

With respect to interactions with members or those applying to be members, the CEO shall not cause or allow conditions, procedures, or decisions that are unsafe, undignified, unnecessarily intrusive, inappropriate or that fail to provide appropriate confidentiality or privacy.

Further, without limiting the scope of the foregoing, the CEO shall not:

### **2.1.1 Information Access Protection**

Use methods of collecting, reviewing, transmitting or storing member information that fail to protect against improper access to the material elicited.

### **2.1.2 Membership Communication**

Allow members to be uninformed about what may be expected from membership in the Association.

### **2.1.3 Members' Recourse to Board Policy**

Allow members to be without a way to be heard if they believe they have not been accorded a reasonable interpretation of their rights under this policy.

### **2.1.4 Response to Member Concerns**

Allow members to be without a fair and timely response to their concerns.

#### **2.1.4.1 Non-discrimination**

Discriminate against any member who expresses concern.

### **2.1.5 Volunteer Recognition**

Allow the contributions of volunteers to go without appropriate recognition.

### **2.1.6 Membership Fees**

Cause or allow unfair or inconsistent setting or administration of membership fees.