

Treatment of Members

With respect to interactions with constituencies, members or those applying to be members, the CEO shall not cause or allow conditions, procedures, or decisions that are unsafe, undignified, or unnecessarily intrusive.

Further, without limiting the scope of the foregoing, the CEO shall not:

1. Permit violation of member confidentiality and privacy, except where specific disclosure is required by legislation or regulation.
 - 1.1. Use forms or procedures that elicit information for which there is no clear necessity.
 - 1.2. Use methods of collecting, reviewing, storing or transmitting member information that inadequately protect against improper access to the information elicited.
2. Allow members to be uninformed about what may be expected from membership in the Association.
3. Allow members to be without a way to be heard if they believe they have not been accorded a reasonable interpretation of their rights under this policy.
4. Allow members to be without a fair and timely response to their concerns.
 - 4.1. Discriminate against any member who expresses concern.
5. Allow the contributions of volunteers to go without appropriate recognition.
6. Cause or allow unfair or inconsistent setting or administration of membership fees.