

CDHA Virtual Conference 2021

We look forward to welcoming you to CDHA's first-ever virtual conference! Please review this document in advance, which will help you have the best virtual experience possible.

Download the Zoom Platform

In order to participate in the virtual conference, you must have the most updated version of Zoom and a stable internet connection.

1. Download the [Zoom App](#) to your laptop computer or tablet.
2. Test your internet connection by [joining a test meeting](#)
3. Ensure that your internet connection is stable.

Upgrade/Update to the Latest Version of Zoom^{1,2}

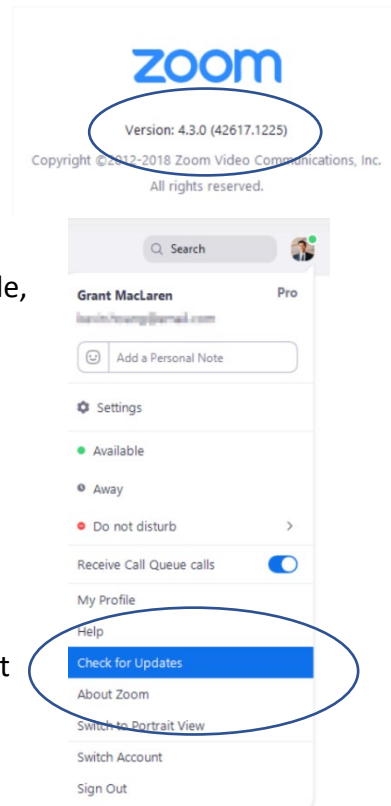
Zoom Desktop Client (PC, Mac, or Linux)

If you already have the Zoom desktop client installed, check the Zoom version number:

1. Sign in to Zoom desktop client
2. You will see the Zoom desktop client version (in this example, the version is 4.3.0)

Check for updates by following these steps:

1. Ensure you are signed in to Zoom desktop client
2. Click your profile picture, then click **Check for Updates**
3. If there is a newer version, Zoom will download and install it
4. Follow the prompts to complete the upgrade/update



References

1 Zoom Help Center. (n.d.). *Upgrade/update to the latest version.* <https://support.zoom.us/hc/en-us/articles/201362233-Upgrade-update-to-the-latest-version>

2 Zoom Help Center. (n.d.). *Viewing the zoom version number.* <https://support.zoom.us/hc/en-us/articles/201362393-Viewing-the-Zoom-version-number#:~:text=Sign%20in%20to%20the%20Zoom,the%20Zoom%20Desktop%20Client%20version>