



COVID-19 Update for CDHA members **March 20, 2020**

CDHA is Here to Help

Read our latest updates: www.cdha.ca/safetyalerts

Email us: alerts@cdha.ca

Dear member,

We remind all members to please first consult our web site for the latest available information. Answers to many of the questions coming in can be found there as new updates are posted when known/available.

COVID-19: Insurance Coverage Overview Video

In today's video, Brian Gomes, President & CEO of BMS Canada Risk Services, provides an overview of insurance coverage for CDHA members. Visit www.cdha.ca/safetyalerts to access the [BMS COVID-19 Insurance Coverage Position Statement](#) and other updates and information for dental hygienists. Email your questions to alerts@cdha.ca and indicate VIDEO QUESTION in within the subject line.

[BMS COVID-19 Insurance Coverage Overview Video](#)

Employment Law Issues

CDHA has consulted with an employment lawyer, Stuart Rudner of Rudner Law, to provide you with guidance in response to the questions we've received from members this week. We have developed the following resources for you at this time:

- [Employment FAQs](#)
- [Provincial legal advice lines](#) (free or for a nominal fee)
- [Where to report unsafe work conditions - your right to refuse](#)

THE CANADIAN DENTAL HYGIENISTS ASSOCIATION
L'ASSOCIATION CANADIENNE DES HYGIÉNISTES DENTAIRES

1122 Wellington St W, Ottawa, ON K1Y 2Y7 Tel. 613-224-5515 Fax 613-224-7283
info@cdha.ca Toll Free 1-800-267-5235 www.cdha.ca

Ongoing efforts for members' most pressing EI questions

CDHA continues to forward questions we have received from members for EI into the government queue for any additional guidance. This includes questions about any potential accommodations coming or implications for maternity leave coverage.

An excerpt from today's update from the Prime Minister

In his address to Canadians earlier today on the federal COVID-19 response, Prime Minister Trudeau put things in perspective with the volume of Canadians seeking help and government's ongoing work to provide support. He revealed that over the past week, Service Canada and many government agencies have received a historic number of calls from concerned Canadians. He went on to say that over 500,000 applications were received so far this week, compared to just under 27,000 applications for the same week last year. Trudeau acknowledged that government is working as fast as possible with thousands of public servants working around the clock.

Government notice on calling the Employment Insurance Call Centre

The following is taken from the [government's web site](#) (cited March 20, 2020): "Due to the COVID-19 outbreak, we are experiencing higher than normal call volume. We encourage you to use self-serve options to access our programs and services online, and to avoid calling Service Canada if your request is not urgent. Read our [Employment and Social Development Canada notice](#) and the [latest information on COVID-19](#). We ask Canadians for their patience at this time so that we can focus our efforts on the most vulnerable Canadian population."

COVID-19 Videos: Coming Soon

Ruba El-Sayegh, LLB, partner in the advocacy department of Gowling WLG, will offer answers to commonly asked questions about professional liability insurance and provide an overview of the legal considerations. Also, employment lawyer and mediator at Rudner Law, Stuart Rudner, LLB, will provide you with answers about your pressing employment questions.

Next Update will be on Monday March 23, 2020.

Please be well and take care of yourselves in this difficult time.