Attention Independent Practice Dental Hygienists: TELUS Provider Registry for Direct Deposit

As of July 19, 2015, TELUS Provider Registry is offering dental hygienists the opportunity to sign up for direct deposit through secure email. This option is available to all CDHA-ACHDnet™ users. Not only will you receive payment faster, but the bulk payment will be directly deposited into your office bank account and will include reimbursement for all dental hygienist providers who practise in your office. You will also receive an electronic statement (view samples from Great West Life here). This service will streamline payment to your office and eliminate the need for part-time dental hygiene contractors to endorse insurance cheques.

To register your dental hygiene office, follow these instructions.

Step 1: Click on this website link to enter TELUS’s website: www.telushealth.com/directdeposit

Step 2: Click on the Register button.

Step 3: Click on Individual Dental Practitioner or the Dental Clinic button.

Step 4: Click on EDI or paper button to identify if you use Cadet or not.

Step 5: Click on Specialist dropdown arrow to indicate that you are registering as a dental hygienist.

Step 6: Click on Next Step button to complete the registration process.

And remember: Express Scripts also offers direct deposit to CDHA-ACHDnet™ users. A similar registration process is required, click here to enroll.

What if I am not registered for CDHA-ACHDnet™?

You must first register for CDHA-ACHDnet™

Step 1: You will need to purchase and install practice management software. For a list of vendors, click here.

Step 2: Complete the CDHA-ACHDnet™ Electronic Billing Enrollment Form.

Step 3: CDHA will send you an office number (###H) and set-up instructions. You may have to contact your software vendor to set you up.

Step 4: CDHA will ensure that your practice information is uploaded in our weekly feed to TELUS.

Step 5: Follow the steps to enroll for Telus Network provider registry above.

TELUS Network for Dental Hygiene

- Coughlin & Associates Ltd.
- Desjardins
- Great West Life
- Green Shield
- Johnston Group
- Manion Wilkins
- Medavie Blue Cross
- NIHB
Express Scripts Network for Dental Hygiene
- Benecaid
- Cowan Benefits Consulting
- Groupe Medical Services GMS
- Groupe Premier Medical
- Humania Assurance
- L'Internationale/Union
- l'Internationale compagnie D'assurance vie
- SFMM/FSMA des fonctionnaires municipaux MTL
- SSQ

What if I have more questions or difficulties with the set-up?
Contact TELUS Health at 1-866-240-7492 option 5 or provider.mgmt@telus.com